

Ann Carranza
1330 Tulip Ct
Healdsburg CA 95448

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

After years of utterly appalling service by AT&T, I switched to Sonic.com as my internet carrier. Their service has been superb. It is rare to have an issue with their services, but on that rare occasion, their customer service outstrips anything else around.

Broadband is critical to me as writer and to my husband as a self-employed gardener. Both of us count on the computer and broadband services to keep our businesses alive and well, and Sonic.com keeps the promise of service that keeps going, even though the firestorms suffered in the area in 2017.

Unfortunately, AT&T was down so frequently when I had their services that I could not count on my computer links to be reliable.

Despite the assertions to the contrary by US Telecom, Sonic.com(my server) depends upon who use unbundled copper and inter-city fiber transport elements (UNEs) to compete in the residential marketplace for MY business.

Sonic.com is competitively priced, offering far better service for less than half the cost I was paying to AT&T for the same type of plan. Competition and dedication to customer service keep Sonic.com ahead of the game.

I have both my reliable telephone service and my internet through Sonic.com and I couldn't be happier.

Fair competition is the way to keep the United States innovate and service-oriented. We must not put roadblocks in the way of ethical businesses by stifling competition.

You must keep the 1996 Telecommunications Act intact for the best future for the majority of the residents of the United States.

Ann Carranza